



Employee Contact Guide

Please keep this flier in a convenient spot for easy reference.



Customer Service Center: 800-423-2765

Step 1: Press "1" to select that you are an insured.

Step 2: Enter the policyholder's Social Security number.

If the policyholder's SSN cannot be located or is not yet in the system, you can select from the following options:

- 1. Claims and verification of benefits
- 2. Member Service (enrollment status, evidence of insurability and continuation options)

Step 3: Select the type of coverage you are calling about.

Press "1" for Absence Management, Disability, Accident or Critical Illness.

Press "2" for Dental.

Press "3" for Life.

Press "4" for Vision.



We are available:

Monday through Thursday, 8 a.m. – 8 p.m. Eastern time

Friday, 8 a.m. – 6 p.m. Eastern time



Email us at:

ClientServices@LFG.com for benefits questions

Claims@LFG.com for claims questions

DisabilityClaims@LFG.com to submit disability claims



Visit us at:

LincolnFinancial.com for real-time benefit information

©2019 Lincoln National Corporation

LincolnFinancial.com

Lincoln Financial Group is the marketing name for Lincoln National Corporation and its affiliates.

Affiliates are separately responsible for their own financial and contractual obligations.

LCN-2604109-061919

MAP 7/19 Z02

Order code: GP-EECG-FLI001

RECEIVED
JAN 23 2022
GUTTENBERG INDUSTRIES, INC.



Insurance products are issued by The Lincoln National Life Insurance Company (Fort Wayne, IN), which does not solicit business in New York, nor is it licensed to do so. In New York, insurance products are issued by Lincoln Life & Annuity Company of New York (Syracuse, NY). Both are Lincoln Financial Group® companies. Product availability and/or features may vary by state. Limitations and exclusions apply.